# **TERMS & CONDITIONS**



## Visa waiver program is eligible for:

#### Indian nationals tourist residing in India

• This Visa Waiver Program is effective for one year from 1st January 2020 to 31st December 2020.

• Indian Nationals who are interested to utilize the Visa Waiver Program must register themselves with the Electronic Travel Registration & Information (eNTRI) System either personally or through a travel agency.

• After the applicant has successfully registered for eNTRI, the applicant must show printed or digital eNTRI Note upon arrival in Malaysia.

• An eNTRI Note is only valid for a single journey to Malaysia for the maximum of fifteen days (15) each entry without any extension of the period.

• Applicants must travel to Malaysia within **90 DAYS** after they have successfully obtained an eNTRI Note.

• Applicants residing inside India is only permitted to enter Malaysia and exit Malaysia via the following Entry/Exit points:

#### **By Air**

All authorized Malaysian air entry and exit points by Department of Immigration, Malaysia.

#### By Land

- 1. Sultan Iskandar Building Immigration Checkpoint, Johor
- 2. Sultan Abu Bakar Checkpoint, Johor
- 3. Johor Bahru Railway Station, Johor
- 4. Padang Besar Checkpoint, Perlis
- 5. Bukit Kayu Itam Checkpoint, Kedah
- 6. Sungai Tujoh Immigration Checkpoint, Sarawak
- 7. Tedungan Immigration Checkpoint, Sarawak

• Upon arrival in Malaysia, the applicants must furnish the following proofs to the Immigration Officers at the Malaysia Entry/Exit points:

- 1. eNTRI Note (Printed or digital)
- 2. Boarding Pass
- 3. Confirmed tickets coming in and leaving Malaysia
- 4. Sufficient funds (Cash/Debit or credible Credit Cards such as UnionPay /Travellers Cheque/ eMoney such as Alipay)
- 5. Complete travel itinerary
- 6. Proof of residence in Malaysia

• Applicants are not allowed to apply any other passes issued under the Immigration Regulations 1963 [L.N 228/1963].

• Applicants residing inside India must have a direct flight from India to Malaysia **OR** via Singapore, Thailand or Brunei from India. Applicants also must have a return flight ticket to India **OR** return flight to India via Singapore, Thailand or Brunei **OR** to any country if travelling by Air.

• Applicants will be subjected to undergo **45 DAYS** cooling off period before they can re-enter Malaysia using this Visa Waiver Program.

• Any applicant who is found to overstay shall be subjected to existing Immigration law in force.

• Applicant are not allowed to accept any unauthorized employment, or attend school, or represent the foreign information media during their stay in Malaysia.

• An eNTRI Note does not in any way guarantee the applicant the right to enter Malaysia. The entry is at the sole discretion of the Malaysia Immigration Officer at the entry point. In case of denial entry into Malaysia by the Immigration Officer, VisaMalaysia shall in no way be liable to the applicant in any manner whatsoever.

• Applicants acknowledge and agree that under no circumstances will the VisaMalaysia be liable to them or anyone claiming through them for any indirect, incidental, special and/or consequential losses or damages of whatever nature, or for loss or profits, loss of opportunity, loss of business or goodwill or interruption of business, whether arising out of or in connection with their registration and/or any of the eNTRI registration services, and whether or not relating to any act, error, omission or negligence by the VisaMalaysia or any officer, agent, employee and representative of the VisaMalaysia.

• Applicant who breaches the Malaysian law, will be subjected to criminal proceedings and administrative actions by the Government of Malaysia.

#### **Other Terms**

• The Government of Malaysia, in its sole discretion, may change, amend, cancel or withdraw any or all of the terms and conditions mentioned herein at any time without any prior notice. If an applicant is dissatisfied with the changes being made, the applicant's sole and exclusive remedy is to refuse the services provided.

• Applicants hereby agrees to accept and confirm that the applicant, prior to submitting the visa application, has read, understood and agreed to be bound by, without limitation or qualification, all of the terms, conditions and details provided herein.

## **TERMS & CONDITIONS**

## eNTRI India (Expatriate) Terms And Conditions

## Visa Waiver Program is eligible for:

## Indian nationals Expatriate residing abroad (India) except in Singapore

• This Visa Waiver Program is effective for one year from 1st January 2020 to 31st December 2020.

• Indian Nationals who are interested to utilize the Visa Waiver Program must register themselves with the Electronic Travel Registration & Information (eNTRI) System either personally or through a travel agency.

• After the applicant has successfully registered for eNTRI, the applicant must show printed or digital eNTRI Note upon arrival in Malaysia.

• This Visa Waiver program is not allowed to applicants who are working at Singapore.

• An eNTRI Note is only valid for a single journey to Malaysia for the maximum of fifteen days (15) each entry without any extension of the period.

• Applicants must travel to Malaysia within **90 DAYS** after they have successfully obtained an eNTRI Note.

• Applicants residing outside India (Expatriate) is permitted to enter Malaysia from the residing country by air and exit Malaysia to any country via the following Entry/Exit points:

#### By Air

All authorized Malaysian air entry and exit points by Department of Immigration, Malaysia.

#### By Land

- 1. Sultan Iskandar Building Immigration Checkpoint, Johor
- 2. Sultan Abu Bakar Checkpoint, Johor
- 3. Johor Bahru Railway Station, Johor
- 4. Padang Besar Checkpoint, Perlis
- 5. Bukit Kayu Itam Checkpoint, Kedah
- 6. Sungai Tujoh Immigration Checkpoint, Sarawak
- 7. Tedungan Immigration Checkpoint, Sarawak

• Applicants are not allowed to apply any other passes issued under the Immigration Regulations 1963 [L.N 228/1963].

• Expatriates must declare their work information and specify their expatriate category such as Professional, Business or Technical during the eNTRI registration.

• Expatriate must upload their long term pass from the third country as proof.

• Upon arrival in Malaysia, the applicants must furnish the following proofs to the Immigration Officers at the Malaysia Entry/Exit points:

- 1. eNTRI Note (Printed or digital)
- 2. Boarding Pass
- 3. Confirmed tickets coming in and leaving Malaysia
- 4. Sufficient funds (Cash/Debit or credible Credit Cards such as UnionPay /Travellers Cheque/ eMoney such as Alipay)
- 5. Complete travel itinerary
- 6. Proof of residence in Malaysia

• Applicants will be subjected to undergo **45 DAYS** cooling off period before they can re-enter Malaysia using this Visa Waiver Program.

• Any applicant who is found to overstay shall be subjected to existing Immigration law in force.

• Applicant are not allowed to accept any unauthorized employment, or attend school, or represent the foreign information media during their stay in Malaysia.

• An eNTRI Note does not in any way guarantee the applicant the right to enter Malaysia. The entry is at the sole discretion of the Malaysia Immigration Officer at the entry point. In case of denial entry into Malaysia by the Immigration Officer, VisaMalaysia shall in no way be liable to the applicant in any manner whatsoever.

• Applicants acknowledge and agree that under no circumstances will the Visa Malaysia be liable to them or anyone claiming through them for any indirect, incidental, special and/or consequential losses or damages of whatever nature, or for loss or profits, loss of opportunity, loss of business or goodwill or interruption of business, whether arising out of or in connection with their registration and/or any of the eNTRI registration services, and whether or not relating to any act, error, omission or negligence by the Visa Malaysia or any officer, agent, employee and representative of the Visa Malaysia.

• Applicant who breaches the Malaysian law, will be subjected to criminal proceedings and administrative actions by the Government of Malaysia.

#### **Other Terms**

• The Government of Malaysia, in its sole discretion, may change, amend, cancel or withdraw any or all of the terms and conditions mentioned herein at any time without any prior notice. If an applicant is dissatisfied with the changes being made, the applicant's sole and exclusive remedy is to refuse the services provided.

• Applicants hereby agrees to accept and confirm that the applicant, prior to submitting the visa application, has read, understood and agreed to be bound by, without limitation or qualification, all of the terms, conditions and details provided herein.

Updated 31st December 2019